

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: CDP-C235/C335/C435/C535

No. 353

Subject: Preventing Shipping Damage When Repaired Units
Are Returned To Customers.

Date: August 25, 1993

Symptom:
(62)

Shipping damage may occur if the BU holder is not set to the "up" position before packing the unit. Typically, the metal ball attached to the BU holder becomes dislodged from the U/D gear if the unit is dropped during shipping.

Solution: Prevent shipping damage by making sure the BU holder is set to the "up" position before packing the unit. To do this quickly...

- Simultaneously press the reverse AMS button and Disc Skip button.
- Turn on the power while keeping the buttons pressed.
- When the words "NO DISC" appears on the display, turn off the power.
- The unit can now be shipped safely.



Service Bulletin Check-Off Form

Originator: Larry Redner

Diagram Location: . cdp-c435 service manual

PERSON	ACTIVITY	INITIAL	DATE	COMMENTS
Originator	Draft Creation			
Wing	Drawings & Numbering			
Originator	Proofing			
Manager	Approval			
	Notify KCP			
	AutoFlagging			
Wing	Distribution			
Jayne	SDIS Entry			